URBAN-TECHNICS
IMS POLICY

Our vision is to be a trusted partner in delivering limitless extruded polymer solutions. Think extrusion. Think URBAN-TECHNICS.

Our mission is to be a one-stop shop for all extruded plastic parts.
In order to fulfill our mission, we continuously plan, act, analyze and improve our business processes which are integral to our IMS and especially QMS. We have to perform this task to the general satisfaction of our customers, employees, community, suppliers and the owners of URBAN-TECHNICS.

In order to achieve this, we must strictly respect the following principles:

- The quality of our products is always the top priority in our work.
- Full commitment to our customers, which means meeting their requirements and increasing their satisfaction level.
- Constant analysis and improvement of IMS, for its effective and efficient functioning.
- Commitment to continuous improvement of EMS, fulfillment of legal regulations in the field of environmental protection, prevention of potential pollution and proper waste management.
- Creating safe working conditions, precautionary acting on all potential dangers and risks, in order to achieve OH&S goals as well as continuous improvement of the OH&S system, relying on employee participation and commitment to meet the requirements of relevant legal norms and standards.
- All employees conscientiously, responsibly and qualitatively perform their work tasks in a safe environment.
- The top management creates a climate of co-operation, mutual respect and trust among all employees so that they can be fully involved in achieving the goals of the organization and the IMS, taking care of the environment.
- Continuous training of all employees in order to increase their expertise in achieving the set IMS goals.
- Developing and maintaining mutually correct relationships with our suppliers.

All URBAN-TECHNICS employees are obliged to abide by these IMS policies and give their full contribution in its consistent implementation.

In Valjevo,
January, 2026

CEO
Ivan Stojilković